



DEPARTMENT OF THE ARMY
US ARMY TRANSPORTATION CENTER
Directorate of Public Works
1407 Washington Boulevard
Fort Eustis, VA 23604-5306

ATZF-PW

20 June 2003

E. D. White Corporation
T/A Tidewater Roofing
812 Plum Avenue
Hampton, Virginia 23661

To Whom It May Concern:

I'd like to express my appreciation to your company for excellent service and quality workmanship on recent roof repairs made on our garrison buildings and family housing units.

Jack Hall and Pete Maley have been outstanding people to work with. With budget constraints and contracting laws, it's sometimes difficult to do business with government accounts. Jack has been very understanding and knowledgeable about our credit card repair program and has always stayed within the guidelines and boundaries. He's always available when we need to reach him and when he's not, he always lets us know and gives us a point of contact in his absence.

Invoices are sent to us in a timely manner allowing us to closely monitor our resources.

Pete Maley has familiarized himself with our installation. He's made contact with key personnel on each job explaining what needs to be done. He does an excellent job with his repair work and most importantly, he follows up to make sure the repairs take care of the problem. He keeps me informed of his progress. He gives me detailed explanations when necessary. He's a great individual to work with.

We've been very pleased with the overall quality of the repairs. We feel we are getting a good value and excellent workmanship from your company.

A handwritten signature in black ink that reads "Robin K. Hilling".

Robin K. Hilling
Contract Performance Evaluator
Engineer and Services Division